

# Powerdirect Energy Plan Market Retail Contract Fee Schedule



Other fees and charges relating to your meter or supply address may apply under our Market Contract. See the Powerdirect terms and conditions for when these and other fees apply. We will advise you of any Pass Through amount or unlisted fees at the time you make a relevant request. For example, when we arrange on your behalf for a service to be performed by the Distributor (who is responsible for the electricity poles and wires in your area) or Meter Service Provider (who is responsible for the meter).

If you have any questions about fees, email [info@powerdirect.com.au](mailto:info@powerdirect.com.au) or call us on **1300 307 966**.

## Queensland – Electricity

Fee Type	GST excl.	GST incl. <sup>1</sup>
Payment processing fee (% of payment made)		
Debit card	0.39%	
Credit card	0.79%	
Debit and credit card via Australia Post channels	0.45%	
Over-the-counter payment fee for payments in person with Post Billpay® at an Australia Post outlet	\$1.82	\$2.00
Paper bill fee – for each bill sent by post <sup>2</sup>	\$1.59	\$1.75
Late payment fee <sup>3</sup>	\$12.73	n/a
Reconnection fee – on site <sup>4</sup>	Pass Through	Pass Through
Reconnection fee – remote	\$9.98	\$10.98
Disconnection fee – on site <sup>4</sup>	Pass Through	Pass Through
Disconnection fee – remote	\$9.98	\$10.98
Special meter read fee <sup>4</sup>	Pass Through	

Effective 1 July 2020. Fees are subject to change.

<sup>1</sup>The GST inclusive price assumes a GST rate of 10%. If this rate changes, the GST inclusive price will be adjusted to reflect that change.

<sup>2</sup>We may charge this fee for each paper bill we issue to you. To receive your bills by email instead of post, please call us on **1300 307 966**.

<sup>3</sup>Amount is not subject to GST.

<sup>4</sup>Your Distributor or Meter Service Provider charges this fee and we pass it through to you. Depending on the meter type at your property, your Meter Service Provider may be able to perform this service remotely or may need to send an operator to your property to perform this service in person.