

# Powerdirect Energy Plan Market Retail Contract Fee Schedule.



Other fees and charges relating to your meter or supply address may apply under our Market Contract. See the Powerdirect terms and conditions for when these and other fees apply. We will advise you of the amount of any “Pass Through” or unlisted fees at the time you make a relevant request. For example, when we arrange on your behalf for a service to be performed by the Distributor (who is responsible for the electricity poles, wires and meters in your area).

## Victoria. Electricity.

Fee Type	Amount <sup>1</sup>
Payment processing fee (% of payment made)	0.45%
Dishonoured payment fee • Cheque <sup>2</sup> • Direct debit <sup>2</sup>	\$6.50 \$2.30
Over the counter payment fee for payments in person with Post Billpay® at a Post Office <sup>3</sup>	\$2.00
Paper bill fee – for each bill sent by post <sup>4</sup>	\$1.75
Reconnection fee <sup>5</sup>	Pass Through
Disconnection fee <sup>5</sup>	Pass Through
Special meter read fee <sup>5</sup>	Pass Through

Effective 1 July 2019. Fees are subject to change.

<sup>1</sup> All fees, unless otherwise specified, are subject to and inclusive of a GST rate of 10%. If this rate changes, fees will be adjusted to reflect that change.

<sup>2</sup> Item is not subject to GST.

<sup>3</sup> We may charge this fee if you pay your bill in person at an Australia Post outlet.

<sup>4</sup> We may charge this fee for each paper bill we issue to you. To receive your bills by email instead of post, you can sign up for eBilling via [powerdirect.com.au/ebilling](mailto:powerdirect.com.au/ebilling) or by calling **1300 307 966**.

<sup>5</sup> These fees are charged by your Distributor and passed through to you by Powerdirect.