

Powerdirect Energy Plan Market Retail Contract Fee Schedule.



Other fees and charges relating to your meter or supply address may apply under our Market Contract. See the Powerdirect terms and conditions for when these and other fees apply. We will advise you of the amount of any “Pass Through” or unlisted fees at the time you make a relevant request. For example, when we arrange on your behalf for a service to be performed by the Distributor (who is responsible for the electricity poles, wires and pipes in your area) or Meter Service Provider (who is responsible for the meter).

Queensland. Electricity.

Fee Type	GST excl.	GST incl. [^]
Payment processing fee (% of payment made)	0.45%	
Dishonoured payment fee (cheque)	\$6.50*	n/a
(direct debit)	\$2.30*	n/a
Over the counter payment fee for payments in person with Post Billpay® at a Post Office [~]	\$1.82	\$2.00
Paper bill fee - for each bill sent by post [~]	\$1.59	\$1.75
Late payment fee	\$12.73*	n/a
Reconnection Fee – on site ¹	Pass Through	Pass Through
Reconnection Fee – remote	\$9.98	\$10.98
Disconnection Fee – on site ¹	Pass Through	Pass Through
Disconnection Fee – remote	\$9.98	\$10.98
Special meter read fee ¹	Pass Through	

Effective 1 December 2017. Fees are subject to change.

[^]The GST inclusive price assumes a GST rate of 10%. If this rate of GST changes, the GST inclusive price outlined above will be adjusted to reflect that change.

*Amount is not subject to GST.

[~]We may charge this fee if you pay your bill in person at an Australia Post outlet on or after 1 October 2017.

[~]We may charge this fee for each paper bill we issue to you on or after 1 October 2017.

To receive your bills by email instead of post, you can sign up for eBilling via powerdirect.com.au/ebilling or by calling **1300 307 966**.

¹These fees are charged by your distributor or meter service provider and passed through to you by Powerdirect. Depending on the meter type at your property, your meter service provider may be able to perform this service remotely or may need to send an operator to your property to perform this service in person.